NATÁN TAPIA

(407) 490-2669 | natan@njtsoftware.com

PROFILE

Software and web developer with proven experience in the .NET stack. Proficient in C#, JavaScript and SQL. Passionate about learning new technologies and creating efficient solutions. Previously a senior tech services specialist with 9 years of experience who mentored the team, developed tools and troubleshooted complex problems.

 linkedin.com/in/natantapia   njtsoftware.com   github.com/MrTapioca

EXPERIENCE

Software Developer / QA Tester   January 2019 – March 2020
Security Information Systems, Inc.   Orlando, Florida

- Maximized client feedback by developing a mass survey mailing application in VB.NET.
- Improved user satisfaction by debugging and fixing reported issues in C# and VB6 codebases.
- Created, debugged and improved dozens of SQL queries and stored procedures.
- Prepared and compiled Spanish translations of each software version release.
- Enhanced software quality by testing and reporting hundreds of issues on prerelease versions.

Senior Technical Services Specialist   December 2010 – January 2019
Security Information Systems, Inc.   Orlando, Florida

- Developed over 50 Windows support tools and SQL scripts.
- Provided daily remote and onsite technical support to hundreds of clients.
- Built 5 networked racks with Juniper switches, Windows servers and SQL databases.
- Audited over 10 systems for IA compliance using STIGs, SCAP and Nessus tools.
- Trained over 30 clients and new techs on software and procedures following a curriculum.
- Successfully managed the UL certification process of our flagship software in 2017.

Open Source Development

- Developed an address management software in VB.NET which exports formatted data to Excel, reducing time spent on periodic data updates by 50%.
- Developing a shift scheduling web application for volunteer groups with a C# backend running on ASP.NET Core and using Entity Framework.

SKILLS

Programming	C# | VB.NET | JavaScript | TypeScript | HTML | CSS | SQL
Frameworks	.NET | Xamarin.Forms | ASP.NET Core | MVC | jQuery | Bootstrap | Entity Core
Tools	Visual Studio | Git | SQL Management Studio | Adobe XD
Concepts	OOP | Communication | Teamwork | Work Ethic | Problem solver | Fast learner
Languages	English | Spanish

CERTIFICATES

Microsoft Technology Associate   September 2020
Software Development Fundamentals